

## Assistance for Windows 7 and Windows Vista Users

When installing EasyWare products on a Windows Vista or Windows 7 computer, please change the default location for the program when asked this question during the installation process.

The default location may: [C:/Program Files/EASYMMII/](#)

This should be changed to: [C:/EASYMMII/](#) by simply eliminating Program Files/. You may be asked if you wish to create this folder and you should say YES.

Do the SAME for each EasyWare product that you install, only the name (like EasyMMII) will be different.

In each case, simply eliminate Program Files/ designation when asked during installation.

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If you have already installed the software, choose to BACKUP each of your meets and/or teams using FILE, CHOOSE A MEET, then FILE, BACKUP to backup the meet.

Then UNINSTALL the software using the computer CONTROL PANEL.

Then RE-INSTALL the software making the above location change during the installation process.

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The first time you use the HELP screens, you will be directed to DOWNLOAD (via a given link) and install from the Microsoft web site a file like Windows6.0-KB917607-x86.msu. Doing this once will allow the use of the HELP screens.